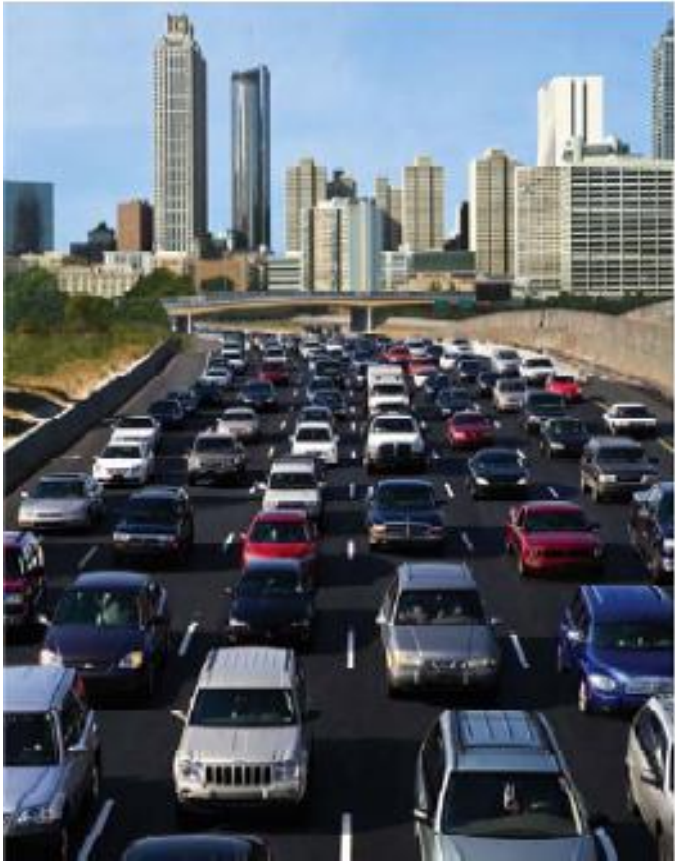


***Xpress* Proposed Service Changes Fiscal Year 2012**



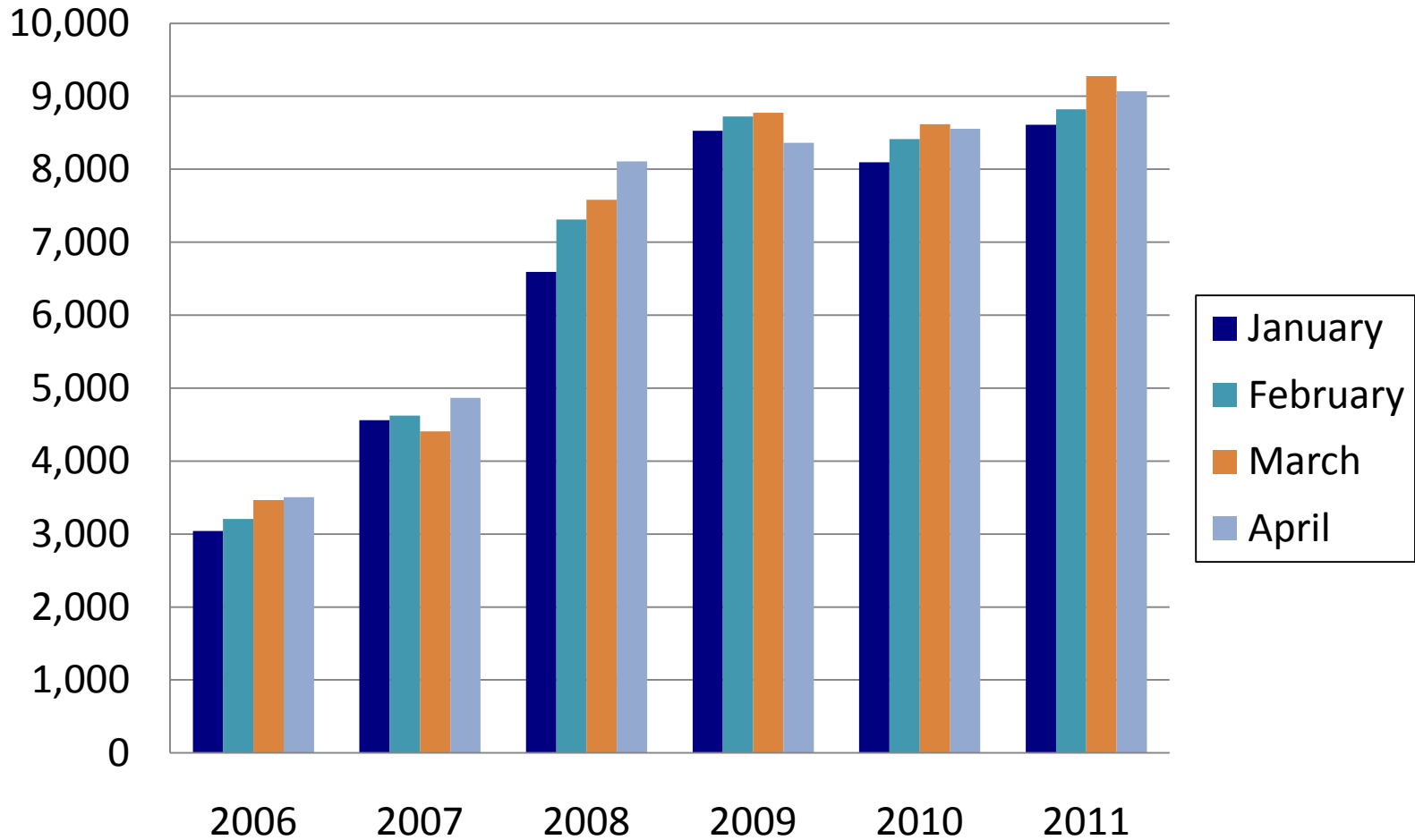
***Xpress* Improves the Capacity of Metropolitan Atlanta's Highways**

Service Evaluation Process

- *Xpress* Financial and Service Plan – November 2009
- *Xpress* Service Standards – Updated February 2011
- Identify Under Performing Services
- Title VI Evaluation – Presented at May Board meeting
- Public Comment – April 25th through May 25th
- Board Adopts Service Changes – June Board Meeting



Average Daily Boardings



Xpress FY 2011 Service Standards

Route Age	Type of Trip	Minimum Passenger per Trip Standards
3 year +	Reverse Commute/Off-Peak	7.1
	Normal Trip	14.3
2-3 years	Reverse Commute/Off-Peak	5.5
	Normal Trip	11
1 to 2 years	Reverse Commute/Off-Peak	4
	Normal Trip	8
0 to 1 year	Reverse Commute/Off-Peak	2.5
	Normal Trip	5

25% average load per trip

FY 2012 Service Changes

- Recommend Service Changes
 - Eliminate or combine low ridership trips
 - Add services for overcrowding
 - Implement I-85 north Congestion Reduction Demonstration
 - Reduce fare for West Douglas Park and Ride Lot from Blue Zone (\$4) to Green Zone (\$3)
 - Add services in partnership with Perimeter CID

Public Involvement Process and Results

- 6 public meetings – approximately 300 customers asked questions
- 168 email comments
- Areas of greatest concern
 - New Route 451 – would like for afternoon services to be non-stop direct from Midtown without Downtown and Union City stops
 - Route 400 – support new downtown trip but concerns with moving stops from North Springs to Perimeter MARTA stations
 - Route 408 – cuts would effectively end commuter service from Johns Creek to Doraville
 - Route 491 – the two trips proposed for service cuts have grown in ridership and should be retained
 - Request to add stops in the Downtown / Midtown area on the west side of the Downtown Connector in the North Avenue area.

Route	Proposed Service Change	Comments Received	Recommendation
400 – Cumming to North Springs	Add AM and PM Downtown Trips and redirect North Springs trips to Perimeter	27	Add Downtown trip in July and delay Route 401P Perimeter area changes until CID agreement is completed
401P – Cumming to Perimeter	New route to Perimeter		Delay Route 401P Perimeter area changes until CID agreement is completed
408 – Johns Creek to Doraville	Cut three morning trips from Johns Creek Doraville and two evening trips from Doraville to Johns Creek	17	As proposed
410 – Discover Mills to Midtown	Cut seven trips	10	As proposed except revise trip times
411 – Mall of Georgia to Midtown	Cut two trips and extend route to new Hamilton Mill Park and Ride	7	As proposed
412 – Discover Mills to Midtown	Cut 7:15 PM trip	2	As proposed
413 – Hamilton Mill to Downtown	New CRD route		As proposed
416 – Dacula to Downtown	New CRD route	11	As proposed
421 – West Conyers to Midtown	Cut 6:00 PM trip and serve West Conyers lot from Route 423	1	As proposed except add Church in the Now stop on 3:30 PM trip

Route	Proposed Service Change	Comments Received	Recommendation
424 – Stone Mountain to Downtown	Cut 5:30 AM and 6:10 PM trips	4	As proposed
428 – Panola Road to Perimeter	Add coach to improve reliability , extend service to the West Conyers lot, and add Perimeter stops	3	As proposed
450 – Newnan to Downtown / Midtown	Eliminates four AM and three PM trips to Midtown		As proposed except retain 6:15 AM trip to Midtown
451 – Newnan to Midtown	New route that adds four AM and six PM trips to Midtown. Routing combined with Route 455 in the PM.	28	As proposed
462- West Douglas to Downtown	Cut 5 AM and 5 PM trips on Route 461 and extend Route 461 to West Douglas lot. Reduce fare from Blue Zone to Green Zone	13	As proposed
475 – Austell-Mableton to Downtown	Cut 5:30 AM trip and close Highest Praise Park and Ride	2	As proposed
480 – Acworth to Downtown	10:05 AM and 6:00 PM	1	As proposed
481 – Town Center to Midtown	5:30 AM and 6:15 PM		As proposed
491 – Woodstock to Midtown	Cut 5:45 AM and 5:30 PM trips	17	Retain current schedule – ridership on trips proposed for cuts has increased

Perimeter Partnership

- Goal – Grow Transit Ridership to Perimeter
 - Expanded shuttles from MARTA Stations
 - Improved Dunwoody Station
 - Improved stops in Perimeter
 - Direct *Xpress* routes
- Perimeter Shuttle Plan Development
- Dunwoody Station Improvement Study
- Proposed *Xpress* Service Improvements
 - Route 401P – redirect Route 400 trips from North Springs to Sandy Springs Station with additional stops in Perimeter
 - Route 428P – Additional pick-up at West Conyers and additional stops in Perimeter
 - Route 413P – New route from Hamilton Mill / Discover Mills to Perimeter
- ***Partnership Agreement in Development for Possible Implementation later in FY 2012***

Xpress Service Change Comparison

Revenue Hours				
	Fiscal Year '10	Fiscal Year '11	Fiscal Year '12 Proposed	Fiscal Year '12 Recommended
Base Service	513	488	465	464
I-85 N CRD		21	81	60
Xpress Total	513	509	546	524

Average Daily Boardings				
	Actual March 2010	Actual March 2011	Forecast March 2012	Fiscal Year '12 Recommended
Base Service	8,620	9,075	8,830	8,870
I-85 N CRD		153	650	550
Xpress Total	8,620	9,228	9,480	9,420
Annual Boardings	2,085,215	2,157,419	2,398,440	2,380,690